

## PLAYER DEVELOPMENT BEST PRACTICE

| PGA Professional: | Loren Jeglum                    |
|-------------------|---------------------------------|
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| Goals of the program: | Describe who are you trying to reach and what results were did you plan to achieve.  I wanted to enhance our fledgling couple's night. My goal was to double the average couples to 6 couples per couple's night.   |
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| Program Design:       | Explain the program you developed to achieve the goals you described above.  I put together 3 different social events. Massage and golf, Trivia Night, and Night Golf. By focusing on social events rather than just golf I was hoping to reach a larger audience.  |
| Tracking Results:     | Explain how you tracked results.  I tracked the amount of couples that signed up for each event. The message and golf brought in 3 couples, the trivia night brought in 3 couples, and the night golf brought in 6 couples.   |
| Results:              | Explain how you achieved the goals outlined above.  The first two outings didn't bring in any new couples to the program but the night golf reached a bigger demographic from college couples to elderly couples. It was a major success for our club.  |
| Business Impact:      | Explain how your program had a positive impact on your business. Such as the revenue generated, additional spend by participants, new memberships, effect on your bottom-line and effect on your personal income.  The only impact that it made was from the night golf which we plan to do twice in 2018. We increased participation by 100% and had participates asking for more. As far as a business impact, the first 2 was washes and the night golf brought in new customers and it greatly improved our revenue stream from that time of month. |

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| Recommendations: | What recommendations would you have to other professionals in adopting this program?  |
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|                  | I would highly suggest moving from a purely golf orientated couples league/nights to more of a social gathering that will appeal to the younger generation. |